AIRPORT AND AVIATION SERVICES (SRI LANKA) LIMITED

**CIVIL AVIATION TRAINING CENTRE | SRI LANKA**

**FEEDBACK FORM FOR ONLINE COURSES**

This is the feedback form that you receive at the completion of an online course. Please fill the form with your genuine comments. It will help us to deliver you a greater experience in future instances. After completing the form, please forward your document via email to [trnqao.catc@airport.lk](mailto:trnqao.catc@airport.lk)

1. **Basic Information**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Name : |  | | | | |
| EPF Number : |  | Division : | |  | |
| Course Name : |  | | | | |
| Date Started : |  | | Date Completed : | |  |

(Please respond to the following by clicking on the relevant check box)

1. **Accessibility**

|  |
| --- |
| 2.1 How did you get to know about this course?    From AASL HR division  From the head of your division  From a work colleague  Through AASL Web site  Other (please mention below)  …………………………………………………………………………………………………………………… |
| 2.2 What is the device you used to log into this course?  Personal Desktop Computer  Laptop/Notebook computer  Tablet computing device (e.g. iPad)  Smart Phone  Other (please mention below)  …………………………………………………………………………… |
| 2.3 Select the option that best describes how you followed this course    Followed continuously and finished the course in a single sitting  Followed each lesson one at a time taking a break between lessons  Followed each lesson one at a time taking breaks between lessons and when suggested in the lesson. |
| 2.4 Did you encounter any navigation problems (e.g. a link not working)?    Yes  No  Describe: ………………………………………………………………………………. |
| 2.5 What is your view on the ease of access to this course? |
| 2.6 What is your view on the compatibility of running the course on your own device? |

1. **Course Content**

|  |  |
| --- | --- |
| 3.1 Did you follow each page of the lessons without skipping any? | Yes  No |
| 3.2 Did you have to refer previous pages of any lesson to understand better? | Yes  No |
| 3.3 Did you learn new things which could be useful for your professional development? | Yes  No |
| 3.4 Were all topics supported with examples for your easy understanding? | Yes  No |
| 3.5 Did you find the contents easy to read? | Yes  No |
| 3.6 Were the contents illustrated with colourful images? | Yes  No |
| 3.7 If you find any part(s) difficult to understand, please mention them: | |
| 3.8 What are the areas that require further clarifications? | |

**4. Course Delivery**

|  |  |
| --- | --- |
| 4.1 From where did you follow the course? | Office  Home  Other (specify)  …………………………………. |
| 4.2 Would you have preferred to follow this course as a conventional course in a classroom? | Yes  No |
| 4.3 Do you like following courses online? | Yes  No |
| 4.4 Would you recommend this course to a colleague? | Yes  No |
| 4.5 How would you rate the overall effectiveness of the course? | Terrible  Bad  Average  Good  Excellent |
| 4.6 Give your genuine overall opinion regarding this course | |

Thank you for your kind cooperation!

Please submit your completed feedback form to: [trnqao.catc@airport.lk](mailto:trnqao.catc@airport.lk)