AIRPORT AND AVIATION SERVICES (SRI LANKA) LIMITED

**CIVIL AVIATION TRAINING CENTRE | SRI LANKA**

**FEEDBACK FORM FOR ONLINE COURSES**

This is the feedback form that you receive at the completion of an online course. Please fill the form with your genuine comments. It will help us to deliver you a greater experience in future instances. After completing the form, please forward your document via email to trnqao.catc@airport.lk

1. **Basic Information**

|  |  |
| --- | --- |
| Name : |  |
| EPF Number : |  | Division : |  |
| Course Name : |  |
| Date Started : |   | Date Completed : |  |

 (Please respond to the following by clicking on the relevant check box)

1. **Accessibility**

|  |
| --- |
| 2.1 How did you get to know about this course? [ ]  From AASL HR division[ ]  From the head of your division[ ]  From a work colleague[ ]  Through AASL Web site[ ]  Other (please mention below) …………………………………………………………………………………………………………………… |
| 2.2 What is the device you used to log into this course?[ ]  Personal Desktop Computer [ ]  Laptop/Notebook computer[ ]  Tablet computing device (e.g. iPad) [ ]  Smart Phone [ ]  Other (please mention below) …………………………………………………………………………… |
| 2.3 Select the option that best describes how you followed this course [ ]  Followed continuously and finished the course in a single sitting [ ]  Followed each lesson one at a time taking a break between lessons[ ]  Followed each lesson one at a time taking breaks between lessons and when suggested in the lesson. |
| 2.4 Did you encounter any navigation problems (e.g. a link not working)?   [ ]  Yes [ ]  No Describe: ………………………………………………………………………………. |
| 2.5 What is your view on the ease of access to this course? |
| 2.6 What is your view on the compatibility of running the course on your own device? |

1. **Course Content**

|  |  |
| --- | --- |
| 3.1 Did you follow each page of the lessons without skipping any? |  [ ]  Yes [ ]  No  |
| 3.2 Did you have to refer previous pages of any lesson to understand better? |  [ ]  Yes [ ]  No  |
| 3.3 Did you learn new things which could be useful for your professional development? |  [ ]  Yes [ ]  No  |
| 3.4 Were all topics supported with examples for your easy understanding? |  [ ]  Yes [ ]  No  |
| 3.5 Did you find the contents easy to read? |  [ ]  Yes [ ]  No  |
| 3.6 Were the contents illustrated with colourful images? |  [ ]  Yes [ ]  No  |
| 3.7 If you find any part(s) difficult to understand, please mention them:  |
| 3.8 What are the areas that require further clarifications? |

**4. Course Delivery**

|  |  |
| --- | --- |
| 4.1 From where did you follow the course? |  [ ]  Office [ ]  Home  [ ]  Other (specify) ………………………………….  |
| 4.2 Would you have preferred to follow this course as a conventional course in a classroom? |  [ ]  Yes [ ]  No  |
| 4.3 Do you like following courses online? |  [ ]  Yes [ ]  No  |
| 4.4 Would you recommend this course to a colleague? |  [ ]  Yes [ ]  No  |
| 4.5 How would you rate the overall effectiveness of the course? |  [ ]  Terrible  [ ]  Bad [ ]  Average [ ]  Good [ ]  Excellent |
| 4.6 Give your genuine overall opinion regarding this course |

Thank you for your kind cooperation!

Please submit your completed feedback form to: trnqao.catc@airport.lk